G. 33. Complaint Form	Page 1 of 2	Offino Certification O
Rev. No. : 01	Rev. Date :01-03-2018	ROCO

Reliable Organic Certification Organization

Complaint Form

Client ID:	
Person/organization who complained (Name and address)	
Telephone:	
Email:	
Type of Certification	□ INDIVIDUAL □ ICS □ WILD COLLECTION □ INPUT □ PROCESSING □ TRADING
Complaint Date:	
Complaint taken by:	
Complaint Details:	

Customer Signature

Last changed by : QM	Last approved by : CEO		
Reliable Organic Certification Organization, #5	59,8th A Street, 4th Cross, 1st Main, Maruthi		
Nagar, Yelahanha, Bengaluru -560064, Email : reliableoco@gmail.com			

G. 33. Complaint Form	Page 2 of 2	Offino Certification O
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For ROCO use only:

Identify cause of complaint:	
Corrective Action taken (If needed):	
Personnel incharge to Follow-up with Clients:	
Client Feedback after follow up	
Reviewed by (with Remarks)	
Position& Signature	
Approved by (with Remarks)	
Position& Signature	

Last changed by : QM Last approved by : CEO
Reliable Organic Certification Organization, #59,8th A Street, 4th Cross, 1st Main, Maruthi